

# Tyler SIS – Requirements for User Devices

## Overview

Tyler SIS is compatible with a wide range of web browsers running on PCs, Macs, Chromebook and Android/iOS tablets. As with many websites, functionality and proper display depend on the use of modern, compatible browsers and updated plugins. This document explains in detail what devices and configurations work best with Tyler SIS.

Reports in Tyler SIS are presented as PDF documents. Browsers with built-in PDF viewers display reports well and no additional software is required. However, for the fillable forms found in the MO Teacher Evaluations module, Adobe Reader is required.

Parents, students, and staff can also view student data and make online payments through the Student 360 Mobile App for iOS and Android, which is available for download from both Apple iTunes and Google Play.

The end of this document contains instructions for clearing the browser cache for all supported browsers. This should only be necessary when SIS or Student 360 don't behave as expected.

## Device Compatibility

### Staff Login to "Classic" SIS

For staff login, Tyler SIS in general is compatible with the following devices and browsers:

- PC with IE 11 (Windows 7 and later) or Microsoft Edge (Windows 10 only)
- PC and Mac with Firefox or Chrome
- Mac with Safari version 6 or later
- Chromebook

When using IE, Staff and Student 360 users should have Compatibility View turned OFF, which is the default for Tyler SIS. For the Classic Parent Portal, Compatibility View is optional.

The latest versions of Chrome do not support Windows XP, Windows Vista and Mac OS X 10.8.5 or earlier. With these older operating systems, you must use Firefox.

Modern browsers and Adobe's Reader plugin are designed to update themselves automatically. If end-users do not have permission to update the software required to use SIS, issues may arise.

For PC and Mac, we recommend 1280 x 768 screen resolution, especially for left-side navigation. Resolutions below 1024 x 768 are not supported.

### Special Education

The Special Education module has been fully updated to use pure HTML forms, and the Adobe Reader plugin is no longer required. The browser requirements for Special Education are now the same as the rest of the SIS application.